



Press Release

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World Access Names Mark Anevich President of World Access Canada

Waterloo, ON – October 21, 2003 - World Access has named Mark Anevich President of its Canadian subsidiaries, World Access Canada Inc. and World Access Canada Insurance Brokers Ltd. Previously, Anevich held the position of Chief Operating Officer for both companies.

Anevich will continue overseeing all of World Access Canada's operations from its headquarter offices in Waterloo, Ontario.

Since joining World Access Canada in February 2002, Anevich has led the company's transformation from a services-only provider to an integrated specialty travel insurance and assistance company. World Access Canada has seen substantial growth under Anevich's direction, with major acquisitions occurring in both the online travel and bankcard markets over the past six quarters.

With over 20 years experience as an insurance professional, Anevich has proven to be an invaluable resource to the World Access organization.

"We are very fortunate to have been able to attract and retain someone with such an in-depth background in specialized insurance services and products, especially those for travellers," said Jonathan M. Ansell, President and CEO of World Access, headquartered in Richmond, Virginia.

World Access Canada is a provider of specialty insurance products through Allianz Insurance Company of Canada, specializing in the online travel, broker and bankcard markets. With more than 150 associates, the company is the nation's largest provider of customer contact centre, claims processing, medical assistance, and PPO services for companies in the travel, health care and financial industries.

About World Access Canada Inc.

World Access Canada is a member of the Mondial Assistance Group, the world's largest travel insurance and assistance company, with 37 operations centers in 28 countries. World Access Canada provides specialty travel insurance products and emergency assistance services through top travel Web sites, credit card issuers and insurance companies, protecting millions of people every year on both domestic and international trips.

World Access Canada is located at 180 King Street South, Suite 420, Waterloo, Ontario N2J 1P8; 800-461-1079; 519-742-2800.