



Exclusively for CIBC retirees: Travel medical protection and assistance

As a member of the CIBC retiree benefits program, you have access to basic emergency coverage when you travel outside the province or Canada. Knowing your health and finances are protected lets you enjoy your trip, worry-free.

Your benefits include:

- Complimentary travel medical protection and assistance coverage under the Basic Travel Medical Plan for the first 8 days of a trip outside Canada
- An unlimited number of trips within Canada of any length (up to the maximum number of days allowed by your provincial or territorial health insurance plan)
- Savings on additional coverage when travelling outside of Canada for more than 8 days
- Access to 24/7 assistance with medical, legal and other travel-related emergencies

Call Allianz Global Assistance at 1-800-513-5934 to:

- Ask questions about your coverage.
- Purchase additional travel medical insurance if your trip outside Canada will be longer than 8 days or you require trip cancellation or interruption coverage. Eligible CIBC retirees receive the following preferred rates: 40% less than the regular premium rates for optional out-of-Canada Emergency Hospital and Medical Insurance and 10% less than the regular premium rates for Non-Medical Travel Insurance. Rates will vary based on the duration of your trip, your age and your health.

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Helpful planning tips:

- Information about your travel medical protection and travel assistance coverage is outlined in your benefits booklet which is available on myBenefits at cibchr.com. Please read the information carefully to ensure you understand your coverage before travelling.
- It's important to plan ahead and understand the requirements for leaving and returning to Canada, as well as any visitor requirements for the destination you're travelling to. Visit your [Allianz Global Assistance travel site](#) to find useful resources to help with your planning.
- Download or print a copy of this letter and wallet card to keep with you while you travel along with your government health insurance card.
- If you incur any medical expenses while you are travelling, you can submit your claim online through the [Allianz Global Assistance Online Claims Portal](#) or by mail by downloading and filling out the form available on your [Allianz Global Assistance travel site](#).

Travel insurance wallet card

In case of emergency you must call

From Canada and the United States, toll-free:

1-800-513-5934

From anywhere else in the world: Ask the operator to place a collect call to Canada at **416-340-0405**.

Note to hospitals and physicians

Pre-certification is required for hospital admission or specialist referral. For benefit verification and pre-certification, please call the worldwide emergency collect number.

If you require medical care while travelling, it is critical that you contact Allianz Global Assistance before seeking treatment. Our caring and experienced in-house medical team is ready to help you 24/7.

In a life-threatening medical emergency, get to a hospital immediately and have a family member or friend call Allianz Global Assistance on your behalf within 24 hours of admission and before any surgery is performed.